



Arnold Schwarzenegger, Governor
State of California
Business, Transportation and Housing Agency

980 Ninth Street
Suite 500
Sacramento, CA 95814
916-229-0787 voice
916-229-3112 fax
dmccord@dmhc.ca.gov e-mail

IN REPLY REFER TO:
FILE NO: 933-0126

VIA OVERNIGHT MAIL

May 22, 2006

Nancy J. Monk
Vice President, Government Relations
PacifiCare of California
5995 Plaza Drive MS CY20-267
Cypress, CA 90630

**RE: MENTAL HEALTH PARITY SURVEY REQUIRED ADDITIONAL
INFORMATION - DEFICIENCY 2 CORRECTED**

Dear Ms. Monk:

The Department of Managed Health Care (the "Department") completed its review of PacifiCare of California (the "Plan's") response to the 2005 Mental Health Parity Survey Final Report, dated October 4, 2005 involving Deficiency 2. In this deficiency, the Plan had not adequately monitored and evaluated accessibility of care, including the provision of after-hour services. The Department had required the Plan to submit additional information as evidence of correction.

The Department has determined that based on the information provided on March 2, 2006, Deficiency 2 has been corrected.

No further action is required by the Plan. A copy of this correspondence is being put in the Plan's Public File.

If there are any questions please contact me at (916) 229-0787.

Sincerely,

[Signed Original On File]

Dan McCord, MBA
Senior Health Care Service Plan Analyst
Division of Plan Surveys